



## HEALTH AND SAFETY POLICIES

*Last modified on 8/21/20*

**In order to offer our guests the safest and most enjoyable experience possible, the following operational changes will be in effect through the 2020-2021 season. Policies will continue to be reviewed throughout the year, but out of an abundance of caution, all procedures will continue until further notice.**

As we reopen, Garden Theatre will incorporate enhanced safety measures, including increased cleaning procedures, the use of appropriate face coverings by staff, volunteers, and guests, limited-contact patron services, and additional safety training for staff and volunteers. Given this unprecedented situation, we appreciate everyone's patience and understanding as we navigate through this process as responsibly as we can.

An inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and death. According to the Centers for Disease Control and Prevention, senior citizens and guests with underlying medical conditions are especially vulnerable.

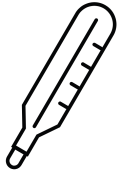
By participating in events and programs at Garden Theatre, you voluntarily assume all risks related to exposure to COVID-19.

**The following guidelines are required for entrance to Garden Theatre:**



### **Face covering required**

Everyone must wear a mask that covers their nose and mouth during their visit, including staff, guests, and volunteers, at all times. Neck gaiters are not permitted. Face shields are only permitted if you are wearing a mask underneath. Masks will not be supplied at the theatre.



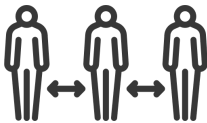
## Temperature check required

Temperature checks will be required upon arrival, and staff, guests, and volunteers with a temperature of 100.4 degrees or higher will not be admitted.



## Wash and sanitize hands often

Our staff and volunteers are required to wash their hands frequently for at least 20 seconds, and we encourage our guests to do the same. Ample hand sanitizer stations have been strategically placed throughout the lobby and public areas.



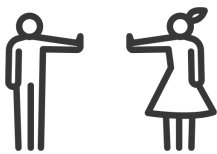
## Physical distancing

Practice physical distancing and keep at least 6 feet (2 meters) between your travel party and others. You will notice additional wayfinding and/or floor markings within all public spaces.



## No food or drink are permitted

For the comfort of the audience, no food or drinks will be allowed into the lobby or theatre at this time. In addition, we will not be selling any concessions in the lobby before showtime or at intermission.



## Avoid contact with people who are sick

We encourage all patrons and theatre-goers to take the necessary steps to protect their health. Please note the CDC advises that older adults and people of any age who have serious underlying medical conditions might be at higher risk for severe illness from COVID-19.

Guests should evaluate their risk in determining whether to attend. People who show no symptoms can spread COVID-19 if they are infected, any interaction with the general public poses

an elevated risk of being exposed to COVID-19, and we cannot guarantee that you will not be exposed during your visit.

**As we look towards reopening, Garden Theatre will be adhering to creative yet strict physical distancing measures, such as limiting audience size and following CDC guidelines. We have planned the following internal procedures:**

- To best protect your health, we will implement physically-distanced seating for most of our season. We will be leaving at least 2 vacant seats between each set of 2 available seats to minimize close contact with other patrons in your row.
- We will reduce the number of tickets sold each showtime for [Hello, Dolly!](#), [Ugly Lies the Bone](#), [Matilda the Musical](#), [A Class Act](#), [A Raisin in the Sun](#), and [several movies](#). We plan to fully seat the theatre beginning with Beauty and the Beast. Click on the show titles above to view the modified seating maps for each show.
- Seats, armrests, countertops, restrooms, and other high-touch surfaces will be treated with disinfectant before and after each performance.
- Join us in practicing physical distancing as you enter the theatre and wait in lines. You will notice additional wayfinding and/or floor markings within all public spaces.
- Only e-tickets will be available next season. Patrons should print their tickets at home or prepare to have their tickets scanned from their phones upon arrival.
- All show playbills will become digital and will be available online.
- Online purchases will be restricted to groups of 2 consecutive seats. If you would like to purchase single seats or are attending with a larger group, please call the box office at 407-877-4736 ext. 0 for accommodations. We will discuss ticket options to keep your party in the same row or seating vicinity.

In addition to Garden Theatre's physical distancing, cleaning, and disinfection protocols, links to more information providing illness prevention steps and facts about COVID-19 can be found below.

Additional Information & Health Resources

- [The Centers for Disease Control & Prevention](#)
- [Florida Department of Health COVID-19 Information](#)
- [World Health Organization](#)

When planning your trip to Garden Theatre, please give yourself an additional 15 minutes to navigate these enhanced safety procedures.

We appreciate your patronage and look forward to sharing the 2020-2021 season with you! Help keep each other healthy!